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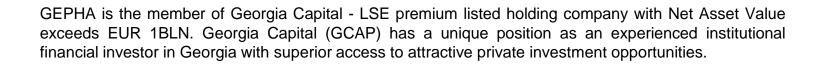
Franchise Business

- The Body Shop
- Afflelou Paris





INTRODUCING GEPHA - GROUP STRUCTURE



KEY FACTS AND FIGURES

As of 31 December 2024



GEL 3.8B

15.7%

Total portfolio value

NAV per share (GEL) change YTD



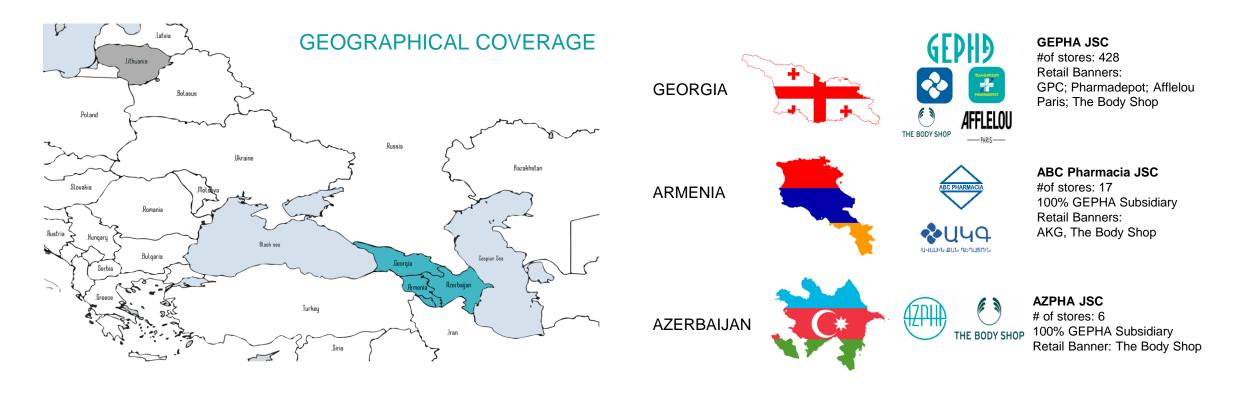
GEL 95.95

NAV per share

3.6B

Net asset value (NAV)

INTRODUCING GEPHA - GEOGRAPHICAL COVERAGE



GEPHA JSC is the largest pharmaceuticals retailer and wholesaler in the country, with a c.35% market share by revenue. The business consists of retail pharmacy chain and a wholesale business which sells and supplies pharmaceuticals and parapharmacy goods to the partners all over the country.

Headquarter: Tbilisi, Georgia

Industry: Health; Beauty; Cosmetics; Well-being; Food

RETAIL BUSINESS

Pharmadepot Pharmacy GPC Pharmacy AKG Pharmacy Armenia



WHOLESALE BUSINESS

1,000+ B2B Partners Daily distribution & Same day delivery Distribution Coverage - All regions across Georgia



GPC PHARMADEPOT Ekimo, Glovo, Wolt, Bolt





FRANCHISE BUSINESS

The Body Shop Afflelou Paris

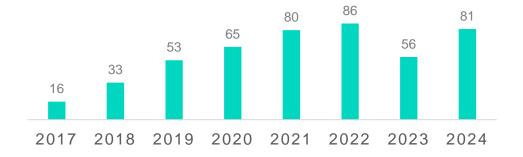
INTRODUCING GEPHA – FINANCIAL METRICS



Financial metrics Y2024

Revenue and EBITDA 862 824 790 782 679 615 519 450 81 82 72 77 80 65 52 2017 2018 2019 2020 2021 2022 2023 2024 ■ Revenue GEL mln ■ EBITDA GEL mIn

OPERATING CASH FLOW GEL MLN



Operating metrics FY2024

Number of pharmacies

415

Customer interactions per month

2.6mln

Average bill size (GEL)

21.1

Number of bills issued (mln)

31.6

Unique customers

1.7mln

Total number of employees c.4,000

MAJOR GROWTH DRIVERS IN MEDIUM TO LONG-TERM

Expanding retail footprint

Enhancing retail margin

Development of franchise business lines & retail categories

Expanding in new markets

E-Commerce

INTRODUCING GEPHA - WAREHOUSE AND DISTRIBUTION





WAREHOUSE

All GDP requirements are implemented and documented in warehouse;

Total capacity: 13,000 palettes, 40,000 SKU/items;

Two warehouses in Tbilisi: 28,000 sq meters (12,000 + 16,000);
600 sqm bonded warehouse in Mtskheta, Misaktsieli (near Tbilisi);

Owned vehicles fleet: 80 vans and trucks in total;
700 cubic meters of goods /9,000 boxes (averagely) are delivered during each day;
Warehouse buildings are validated and mapped due to the seasonal fluctuation;

T&RH logging sensors are installed due to the mapping results;
T&RH automatic 24/7 logging software is validated, sensors are calibrated once per year;

400 employees.

DISTRIBUTION

5 main pharma players (chain retailers); 650+ independent pharmacies; All regions in Georgia; Daily distribution / same day delivery; 120 Saloons and cosmetic centers; 100 Hospitals.



GPC brand concept: Lifestyle brand

PHARMACY & MORE

CLICK HERE: 360° VIRTUAL TOUR IN GPC BRICK&MORTAR STORE

GPC brand concept: Retail banner for top brands;

beauty care – 55% portfolio share **Customer segment:** high, medium

Geographic distribution: big cities, high street,

shopping malls

Loyalty program: 1.2mln card holder

Focus: increasing check volume, private label products,

service level, innovations

Number of GPC stores: 104

GPC Pharmacy & More



GPC E-COMMERCE

- · Coverage: All big cities of Georgia
- Delivery within 1 hour
- · Access to the full product portfolio
- Integrated loyalty card
- · Extra benefits for online shopping
- Personalized deals based on data management and CRM





In 2021 launched new format retail pharma drugstores in Tbilisi, under GPC brand



- GPC drugstore offers extensive range of health and beauty products as well as services through integrated health hub incorporating lab retail point, ophthalmology and dermatology cabinets
- Highly synergetic to expand our retail presence by adding new food categories, such as healthy and gluten free products
- Currently 8 new format GPC drugstores operate in Tbilisi and regions

EXCLUSIVE BRANDS































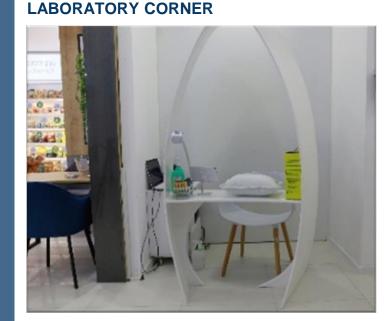


- Currently 19 lab collection points in GPC pharmacies
- Collection point for almost all laboratory tests
- Doctor consultations
- Convenience, fast and easily accessible

GPC Pharmacy & More

BEAUTY AND CONSULTATION CORNERS







Pharmadepot concept: Contemporary pharmacy

Pharmadepot



CLICK HERE: 360° VIRTUAL TOUR IN PHARMADEPOT BRICK&MORTAR STORE

PHARMADEPOT Concept: "When at need - The Pharmacy at hand". Pharmaceutical products/Rx & OTC - 65% portfolio share

Customer segment: Mass market, middle and low customer segments. Perceived as best price pharmacy with medicinal inclication

Geographic distribution: Full geographical coverage – Standalone stores, hospitals, inside store formats

Loyalty card: 1.9mln card holder **Number of Pharmadepot stores**: 311



PHARMADEPOT E-COMMERCE

- Coverage: Total coverage in Georgia
- Delivery within 1 hour
- Access to the full product list
- · Integrated loyalty card
- Extra benefits for online shopping
- Personalized deals based on data management and CRM







FRANCHISE BUSINESS - THE BODY SHOP



Founded in 1976 by the late British environmental and human rights campaigner Dame Anita Roddick, The Body Shop started life as a small outfit in Brighton selling just 25 products. Customers were encouraged to recycle packaging and there was a real emphasis on natural ingredients that were ethically sourced and cruelty-free. Now the range consists of over 300 products and there are more than 2,500 stores worldwide.

The Body Shop is a British cosmetics, skin care and perfume company having presence in more than 65 countries worldwide.

GEPHA has master franchise for Caucasus Region and actively develops SIS business model alongside with brand's stand-alone stores. Currently GEPHA operates 2 standalone stores in Yerevan, Armenia and 6 standalone stores of the brand in Baku, Azerbaijan.



	Shops type	Y2025
GEORGIA	Stand Alone	8
	Shop-In-Shop	379
ARMENIA	Stand Alone	2
	Shop-In-Shop	15
AZERBAIJAN	Stand Alone	6
	Shop-In-Shop	10

AFFLELOU

Alain Afflelou is a French company, a chain of opticians specializing in the distribution of frames, optical lenses and contactology and hearing aid products.

In 1972, Alain Afflelou, the founder, opened his first store in Le Bouscat in the suburbs of Bordeaux. Alain Afflelou now has a network of 1,400 locations around the world, with a presence in thirteen countries with more than 700 stores in France, more than 300 in Spain, supplemented by a presence in 11 other countries.

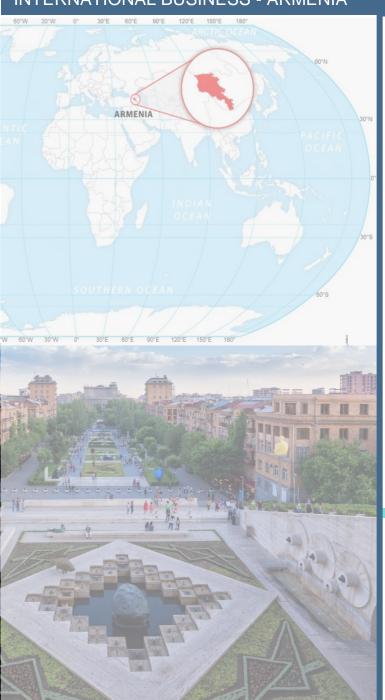
GEPHA has master franchise for Caucasus Region and firstly introduced Afflelou Optics in Georgia with stand-alone shop followed by SIS business models within GPC pharmacies.



	Shop type	Y2025
GEORGIA	Stand Alone	5
	Shop-In-Shop	3
	Basket Wall	41
ARMENIA	Stand Alone	-
	Shop-In-Shop	11
AZERBAIJAN	Stand Alone	-
	Shop-In-Shop	-



INTERNATIONAL BUSINESS - ARMENIA



OPERATING METRICS

SALES SHARE

FINANCIAL METRICS

15 AKG standalone

2 The Body Shop stores

Non - Med. share in total sales:

66%

#1 company in oncology state tenders

Y2024 Revenue (USD) Retail

+47% y-o-y

Y2024 Revenue (USD) Total

+45% y-o-y

Number of employee:

Number of employee:

51 back office

140 front office

- Product categories same as in new concept GPC
- Shop-In-Shop formats for The Body Shop and Afflelou Paris
- Focus on para pharmacy products
- AKG launched its mobile application, AKGPharmacy, in 2024 and entered the e-commerce business

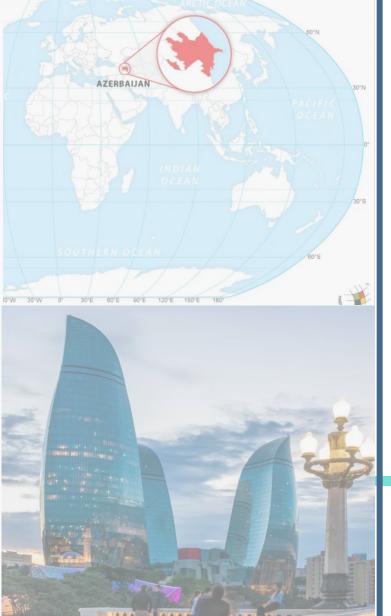








INTERNATIONAL BUSINESS - AZERBAIJAN



Market entry by introducing franchise brand The Body Shop

Launched in 2022

OPERATING METRICS

6 The Body Shop stores

Number of employee:

5 back office

Number of employee:

23 front office

Azpha launched the website, <u>www.thebodyshop.az</u> in 2024 and entered the e-commerce business













INTRODUCING GEPHA – E-COMMERCE BUSINESS



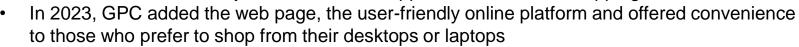
In 2024, Gepha launched the AKGPharmacy application



In 2024, Gepha launched the web pages of The Body Shop in Georgia and Azerbaijan



In 2021 GPC successfully launched mobile application for online shopping



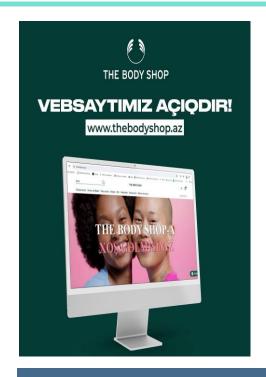


- In 2022 PHARMADEPOT added online delivery mobile app for their customers
- In 2023 successfully launched the web page to offer seamless online experience to customers



In 2020 GEPHA started online sales through the Group's healthcare platform - EKIMO

 Online platforms provide a comprehensive selection of health and beauty products, encompassing medications, baby care products, cosmetics, personal care, VHMS and etc.









STRONG CORPORATE GOVERNANCE

The only industry player mother company of which (GEORGIA CAPITAL PLC) is LSE premium listed, with more than 90% institutional shareholder base, hence transparency is one of core values.

ROBUST MARKET LEADER

The largest retailer and wholesaler at the same time in terms of coverage, revenue and bills issued with 25 years of retail experience in health, beauty (cosmetics, hair and body care, makeup, perfumery) and wellbeing sector.

RELIABLE REGIONAL PLAYER

Presence already in three countries (Georgia, Armenia and Azerbaijan) with strong expansion plan for each country next 5 years.

PROVEN EXPERTISE IN RETAIL

Expertise of managing simultaneously several retail banners including pharma and master franchises with outstanding performance for each business line during last 5 years.

EXPERIENCED MANAGEMENT TEAM

Fully available back and front office with creative, passionate and humble professionals to support the business operations right away.

SOLID PRESENCE IN E-COMMERCE

Pioneer of e-commerce retail platforms and active partnership with all international and local delivery companies presented in Georgia – opportunity for new brands to go in e-commerce shortly after launch.

THANKS

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